



ಕರ್ನಾಟಕ ರಾಜ್ಯ ಹಣಕಾಸು ಸಂಸ್ಥೆ

1951ರ ರಾಜ್ಯ ಹಣಕಾಸು ಸಂಸ್ಥೆಗಳ ಕಾಯಿದೆ ಅನ್ವಯ ಸ್ಥಾಪಿತ

KARNATAKA STATE FINANCIAL CORPORATION

Established under the State Financial Corporations' Act, 1951



ಸಂಖ್ಯೆ : ಕ.ರಾ.ಹ.ಸಂ./ಪ್ರ.ಕ./MIS/IT/C-7102
Ref. No. KSFC/H.O./

ದಿನಾಂಕ :
Date.....31-3-16.....

INTER OFFICE NOTE

Sub: Upgrading e-Scan Anti-Virus (AV) to the latest version

The Anti-Virus Software, eScan is being used in KSFC for nearly 14 years. The version of the AV gets upgraded periodically. The latest version is 14.0, which was released in March 2015. Within 2 months after the release of latest version, copy of the same was sent to all the BOs in a CD. They were requested to install the same on the existing version in all the PCs of their respective BOs.

Some of the BOs have informed that they have not received the CD containing latest version. In some BOs, though the CD was received, the same was misplaced before installing in all the PCs. Therefore, in order to provide easy access to the latest version of eScan Software and also to simplify the distribution of the same, the IT Department has uploaded it to the Google Drive. Any BO/IAC can download this copy, any number of times easily from Google Drive. The Download takes about 10-45 minutes, depending on Internet Speed of the BO.

The steps involved in upgrading eScan AV are indicated below:

- 1. Checking the existing Version:** When the mouse pointer is placed over the red coloured eScan Icon at the bottom right corner of the screen, the Version of the eScan will be displayed. If the Version is 10 or 11, it is necessary to upgrade at the earliest. In any of the PCs, if there is Red or Yellow Cross Mark on eScan Icon, IT Department should be contacted immediately to get the same removed.
- 2. Downloading the eScan from Google Drive:** The link to download the eScan has already been emailed to all the BOs, IACs and BMs to their respective official email IDs. After the opening the mail, if the download link is clicked, the Software starts downloading. It should be saved anywhere in the Hard Drive. It should be made sure that the PC on which eScan is downloaded, is already running eScan AV and it has been fully scanned for virus recently. It may also be noted that it is enough to download in only one PC. It should be burned to a CD and the CD can be used for installing in all other PCs. Do not copy the downloaded eScan to any Pen Drive and use for installation, under any circumstance.
- 3. Installation of downloaded eScan AV:** The downloaded Software can be run by double clicking on the same. It will automatically uninstall the old version and install the new version. In case, the installation halts for long time, restart the PC and install again. For other PCs insert the CD and double click on the eScan Software.

ಪ್ರಧಾನ ಕಛೇರಿ : ಕೆ.ಎಸ್.ಎಫ್.ಸಿ. ಭವನ, ನಂ. 1/1, ತಿಮ್ಮಯ್ಯ ರಸ್ತೆ, ಕಂಟೋನ್‌ಮೆಂಟ್ ರೈಲ್ವೆ ನಿಲ್ದಾಣದ ಹತ್ತಿರ, ಬೆಂಗಳೂರು-560 052

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CONTINUATION SHEET NO.

It is hereby informed to all the BOs that IT Department has stopped sending the eScan Patches through CDs, as it was being done till last year. Now, every PC in KSFC gets patched automatically through WAN or Internet.

Further, in the ION dated 28.03.2016 issued by the undersigned, all the BOs had been asked to upgrade and patch eScan AV regularly. In addition to the same, they are also requested to install periodic updates sent by Microsoft, for Windows 7 Operating System. Whenever, new updates are available, an alert appears on the bottom right hand corner of the screen. The user needs to click on alert and it will guide through the steps for installation. It may please be ensured that all the steps explained above are carried out immediately without fail.

For any clarification/assistance Sri. Ramesh V, Senior Manager (Tech), IT Department may be contacted.

 31/3/16
Deputy General Manager (IT & MIS)

All the DGMs / AGMs / BMs of Branch Offices
All the DGMs / AGMs of Internal Audit Cells
All the General Managers – for kind information
ED (I) & ED (II) – for kind information
Chairman & Managing Director – for kind information